



26 December 2019

To All Valued Customers

Dear Sir / Madam

RE: **NOTICE ON PICK-UP AND DELIVERY SERVICE DURING "CHINESE NEW YEAR" FESTIVE SEASON**

Please be informed that during the peak period from 20 January 2020 onwards which is in conjunction with the "Chinese New Year" Festive season, we will try our level best to meet all our customers' expectation notwithstanding the expected high volume shipment.

In this regard, Pick-up Service will be available as normal, but there will be a slight delay on the delivery services as per table 1 below;

Table1: Estimation Delivery Schedule

Destination	Pickup Date	Estimation Delivery Date
Peninsular Malaysia (PMS)	20 Jan 2020 (Mon) until 23 Jan 2020 (Thu)	Deliver by 24 Jan 2020 (Fri)
	24 Jan 2020 (Fri)	Deliver After Chinese New Year Holiday
East Malaysia (EMS)	20 Jan 2020 (Mon)	Deliver by 24 Jan 2020 (Fri)
	21 Jan 2020 (Tue) until 23 Jan 2020 (Thu)	Deliver by 24 Jan 2020 (Fri) or After Chinese New Year Holiday
	24 Jan 2020 (Fri)	Deliver after Chinese New Year Holiday

Important Note: Holiday and Working Schedule

Date	Particular
24-Jan-2020	Weekend for Kelantan & Terengganu
25-Jan-2020	Chinese New Year Day 1 (Public Holiday)
26-Jan-2020	Chinese New Year Day 2 (Public Holiday)
27-Jan-2020	Replacement Leave: Chinese New Year Day 2 (Public Holiday for All State Except Kelantan & Terengganu)
28-Jan-2020	Delivery operations will resume as normal

If you need further assistance and information, please feel free to contact our nearest Branch or Headquarters.

Your kind understanding on the above notice and continued support of GDEX is highly appreciated.

Thank you

Yours faithfully
GD Express Sdn Bhd


Caren Chong
Chief Operating Officer