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Dear Valued Customer

With the latest announcement of restricted movement by Prime Minister, we have made some changes to our delivery process following the increase impact of Covid-19. The health and safety of our people, customers and community is our utmost priority. We will still be operating as usual however we have now implemented additional measures when delivering parcels to minimize the risk of spreading the Covid-19 virus.

Our couriers will be required to observe a Standard Operating Procedure (SOP) which includes delivering shipment without requesting signature from consignee. We will require you to provide your details for us to complete our deliveries. We are asking for the practice of good social isolation techniques by keeping a distance of at least one meter from people.

If you are showing symptoms and self-isolating, please inform our couriers. We will request consent to drop off shipment at your doorstep and contact you for details to complete delivery.

We seek your support to ensure our people and customers continue to stay healthy. Let's fight this outbreak together.

Thank you.

Yours faithfully
For GD Express Sdn Bhd

Caren Chong
Chief Operating Officer