



**23 March 2020**

Dear Sir/Madam,

### **ANNOUNCEMENT**

In light of the Movement Control Order which took effect from 18 March 2020 to 31 March 2020 pursuant to the Prevention and Control of Infectious Diseases Act 1988 and Police Act 1967 which ordered the closure of all government and private premises except those involved in essential services, one of the essential services listed is postal services (which includes courier services).

The safety and health of our Company's employees and customers are our Company's utmost priority at all times and our Company have and shall continue to endeavour to implement precautionary measures pursuant to Covid-19: Guidelines and Preventive Measures on Postal Service Providers licensed under the Postal Services Act, 2012 as prescribed by the Malaysian Communications and Multimedia Commission.

**GD Express Sdn Bhd (GDEX)** wishes to highlight that the implementation of restrictions and precautionary measures in place under the Movement Control Order and other similar restrictions and measures by other countries worldwide to limit the transmission of COVID-19 which is now declared a pandemic by the World Health Organization has caused disruption to the provision of postal services which are beyond the control of postal service providers. With transportation by land, air and sea being impossible to predict and control, reduced workforce with order and guidelines in place, transportation or flight delays or cancellations and other restrictions or prohibitions imposed under the Movement Control Order and by various countries worldwide, delays or inability to deliver a mail or parcel are to be expected.

**GD Express Sdn Bhd (GDEX)** is therefore declaring a situation of force majeure until such time the COVID-19 pandemic is contained and transportation services returns to a state of normalcy. Whilst our Company will use its best endeavours and efforts to continue to provide postal services during the current COVID-19 pandemic and assist its customers in keeping their supply chains up and running, our Company reserve the right to review and/or modify our services based on the prevailing circumstances consequent to the COVID-19 pandemic.

  
**TEONG TECK LEAN**  
Managing Director/Group CEO