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14 August 2020

Dear Valued Customer

**Re: ADDITIONAL SURCHARGE FOR SHIPMENTS (PARCEL ONLY) FROM
PENINSULAR TO EAST MALAYSIA**

Due to the instability of air linehaul availability via the passenger flights, GDEX have to charter cargo flights to fulfil our obligation of delivering your shipments to East Malaysia with significantly higher cost.

Hence, for parcel(s) collected on **1st September 2020 (Tuesday)** onwards, we will be implementing a freight surcharge of **Ringgit Malaysia TWO per kilogram (RM 2/kg)**. The surcharge will be in addition to our current Fuel Surcharge and Security Handling Fees, but it is subject to Government Tax.

This surcharge shall be implemented until further notice.

Thank you.

The Management
GD Express Sdn. Bhd.