

19 October 2020

## Announcement

### Update on Subang Jaya Branch Closure

Dear Valued Customers,

In response to the social media posts pertaining to our Subang Jaya branch closure on 13<sup>th</sup> Oct 2020, we would like to update the public that all employees of the said branch have done swab test and are now under home quarantine. We are still awaiting the test results and will keep the public updated.

Prior to the closure of the branch and confirmed case,

- We have taken swift action to quarantine some of our employees who had close contact with the Person Under Investigation (PUI).
- We also closed our front counter to cut contact with the public. We performed thorough sanitization of the branch premises in strict accordance with MOH SOPs, as the safety of our customers and employees remain our top priority.

The shipments at the branch have been sanitized and branch operations have been transferred to our Rescue Operations Team from PJ Branch.

As a responsible company, GDEX is strongly committed to ensure the safety of our customers and employees. We will continue to provide a safe shipping experience with routine disinfection exercise at all our branches and operation hub. We also seek your kind cooperation to wear face mask, perform temperature screening and practise physical distancing when visiting our branch.

Let's work together and stay united to fight this pandemic and we believe we can do it.

We look forward to serving you soon and for further enquiries, kindly reach out to our friendly Customer Service Officer at 03-6149 5003 from Monday to Friday 8:30am - 7:00pm and Saturday 8:30am - 2:30pm.

Your kind understanding on the above matter is highly appreciated.

Thank you.