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23 November 2020

Announcement

TEMPORARY CLOSURE OF GDEX LAHAD DATU BRANCH

The Management of GD Express Sdn Bhd would like to confirm a COVID-19 case involving an employee in our GDEX Lahad Datu Branch. Upon confirmation of the case, the Ministry of Health has commenced contact tracing following the routine procedures. GDEX is working closely with the relevant Health Authorities to ensure all safety protocols are being complied with accordingly.

Please be advised that our Lahad Datu Branch **will be temporarily closed from 24 Nov 2020** until further notice, as the branch will undergo an intensive sanitization process throughout the premises. This process is being undertaken as part of the precautionary measures to protect the wellbeing of our customers as well as our employees. Delays are expected during this period and we will try our very best efforts to minimize the service disruption.

As a responsible company, GDEX is always transparent in disseminating information and is strongly committed to ensure the safety of our customers and employees.

We sincere apologize for any inconvenience caused and please feel free to reach out to our friendly Customer Service Officer at 03-6149 5003 from Monday to Friday 8:30am - 7:00pm and Saturday 8:30am - 2:30pm for any inquiry.

Your kind understanding on the above matter is highly appreciated.

Thank you.

The Management