



No. 19, Jalan Tandang, 46050 Petaling Jaya, Selangor Darul Ehsan.

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12<sup>th</sup> Jan 2021

To All Valued Customers,

Dear Sir / Madam

**RE: NOTICE OF PICK-UP AND DELIVERY SERVICE DURING “CHINESE NEW YEAR” FESTIVE SEASON**

Please be informed that during the peak period from 8<sup>th</sup> Feb 2021 onwards which is in conjunction with the “Chinese New Year” Festive season, we will try our level best to meet all our customers’ expectation notwithstanding the expected high-volume shipment.

In this regard, Pick-up Service will be available as normal, but there will be a slight delay on the delivery services as per table below:

Destination	Pick-up Date	Estimated Delivery Date
Peninsular Malaysia (PMS)	8 Feb 2021 (Mon)	by 11 Feb 2021 (Thu)
	9 - 11 Feb 2021 (Tue - Thu)	<b>AFTER</b> Chinese New Year
East Malaysia (EMS)	4 Feb 2021 (Thu)	by 11 Feb 2021 (Thu)
	5 - 11 Feb 2021 (Fri - Thu)	<b>AFTER</b> Chinese New Year

**Important Note: Holiday and Working Schedule**

Days	Date	Particular
Fri	12-Feb-21	Chinese New Year Day 1
Sat	13-Feb-21	Chinese New Year Day 2
Sun	14-Feb-21	Replacement Leave: Chinese New Year Day 1 ( <i>Kelantan &amp; Terengganu</i> )
Mon	15-Feb-21	Delivery operation will resume as normal

If you need further assistance and information, please feel free to contact our nearest Branch or Headquarters.

Your kind understanding on the above notice and continued support of GDEX is highly appreciated.

Thank you

Yours faithfully  
GD Express Sdn Bhd

Caren Chong  
Chief Operating Officer