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15th April 2021

To All Valued Customers,

Dear Sir / Madam

RE: NOTICE ON PICK-UP AND DELIVERY SERVICES DURING "HARI RAYA PUASA" FESTIVE SEASON

Please be informed that 7th May 2021 until 12th May 2021 will be a peak period, in conjunction with the "Hari Raya Puasa" festive season. We will do our best to meet all our customers' expectations despite the expected high volume of shipments.

In this regard, Pick-up Service will be available as usual, but note that there will be a slight delay for delivery services as per the table below:

Destination	Pick-up Date	Estimation Delivery Date
Peninsular Malaysia (PMS)	10 May 2021 (Mon)	Deliver by 12 May 2021 (Wed)
	11 - 12 May 2021 (Tue - Wed)	Deliver AFTER Hari Raya Puasa
East Malaysia (EMS)	6 May 2021 (Thu)	Deliver by 12 May 2021 (Wed)
	7 - 12 May 2021 (Fri - Wed)	Deliver AFTER Hari Raya Puasa

Important Note: Holiday and Work Schedule

Day	Date	Work Schedule
Thu	13-May-21	Hari Raya Puasa Day 1 (Off day)
Fri	14-May-21	Hari Raya Puasa Day 2 (Off day)
Sat	15-May-21	Replacement Holiday: Hari Raya Puasa Day 2 (Off day ONLY for Kelantan & Terengganu)
Sun	16-May-21	Delivery operations will resume as normal

Please feel free to contact our nearest Branch or Headquarters for more details and information.

Your kind understanding of the above notice and continued support of GDEX is highly appreciated.

Thank you.

Yours faithfully
For and on behalf of GD Express Sdn Bhd

CAREN CHONG
Chief Operating Officer